

Miles with ecoBrown's 2024

Physical Event FAQs

Q: What is 'Miles With ecoBrown's'?

A: Miles with ecoBrown's is a walkathon event where participants can complete the walk at their own pace, all while supporting a charitable cause.

Q: Is Miles With ecoBrown's also for a charitable cause?

A: A portion of the proceeds will be donated to Diabetes Malaysia, benefiting individuals with diabetes and promoting healthier lives.

Q: When will 'Miles With ecoBrown's' be held?

A: The event is scheduled for 24 November 2024, from 2:00 PM to 6:00 PM, with registration opening now.

Q: What if I'm pregnant?

A: It is recommended to consult with a doctor or physician before engaging in strenuous activity, especially for individuals with certain conditions who may consider accumulating distance through walking.

Q: What do I do if there is bad weather?

A: The organizers cannot be held accountable for any adverse incidents due to inclement weather or unsafe outdoor conditions. It is advisable to follow the standard operating procedures (SOPs) when participating in outdoor activities.

Q: I've participated in 'Miles With ecoBrown's.' But I currently reside in East Malaysia, do I still have to go there to participate?

A: Participants in East Malaysia must be physically present at the designated location in 99 Wonderland Park, KL. However, you can still support the cause virtually too by registering for the Virtual Walk option.

Q: How, when, and where do I collect the Walker Kit?

A: The Walker Kit can be collected at Sunsuria Avenue, Kota Damansara, Selangor between 16 – 17 November 2024, from 2:00 PM to 6:00 PM.

Q: When will I receive my Finisher Items?

A: Participants will receive their Finisher Items after they finish the whole walkathon for 3km at the finish line's arch.

Q: Will I still get a Goodies Bag if I don't finish the walk?

A: Yes, every participant is entitled to a Goodies Bag. But, non-finishers will not receive the Finisher Item - Medal.

Registration - Physical Event FAQ

Q: How much are the registration fees for participating?

A: The registration fee varies based on the following categories:

On-ground Walkathon

Adult (16 years old and above)		
Early Bird	Till 30/9/2024	RM60
Standard Price	1/10/2024 onwards	RM70
Children (4 years old - 15 years old)		
Early Bird	Till 30/9/2024	RM25
Standard Price	1/10/2024 onwards	RM50
Family of 4 (2 Adults + 2 Children)		
Early Bird	Till 30/9/2024	RM160
Standard Price	1/10/2024 onwards	RM240

*children below 4 years old can register upon request

Q: How do I make the payment to join?

A: Upon registration, you will be directed to the payment portal via Check Spot Point Asia.

Debit/credit/online banking/e-wallet payments are all accepted.

Credit/Debit Cards: VISA, Mastercard, UnionPay

Online Banking: Affinbank, Agrobank, Alliance Bank, Ambank, Bank Islam, Bank Rakyat, BSN, CIMB Clicks, HongLeong Connect, HSBC, Kuwait Finance House, Maybank2U, OCBC Bank, Public Bank, RHB, Standard Chartered, UOB, Bank Muamalat

eWallet: Boost, GrabPay, MCash, ShopeePay, Touch 'n Go eWallet

Note: Unfortunately, we do not accept AMEX.

Q: How would I know if my registration is successful?

A: Upon successful registration, you will receive a confirmation email with a registration slip.

Q: Can I make changes to my personal details after the confirmation of my registration?

A: Yes, you can update your personal details directly on your dashboard, which will automatically update the organizer. For further assistance, contact info@checkpointspot.asia. Please note that changes will incur a fee of RM10 per request.

Q: Can I bring my children who are below 3 years old?

A: Yes, children aged three (3) years and below must be registered by their parents or legal guardians through the backend system. For registration, please click <https://forms.gle/rqanJdCQh4n1Paxc9>. Parents or legal guardians bear full responsibility for supervising their children throughout the event. ecoBrown's will not be held liable for any inconvenience or accidents occurring before, during, or after the walkathon event.

Q: Can I bring a stroller (s) to the walkathon event?

A: Yes, but if you choose to bring a stroller for children under 3 years old, you are fully responsible for their safety and well-being. ecoBrown's will not be held liable for any inconvenience or accidents occurring before, during, or after the walkathon event.

NOTE:

Please be advised that our responsibility for any injuries or incidents will end at 6 PM when the event concludes. After this time, responsibility will transfer back to the parents or individuals. However, participants are welcome to stay in the park until its closing time at 10 PM.

Virtual Event FAQs

Q: What is 'Miles With ecoBrown's'?

A: Miles with ecoBrown's is a walkathon event where participants can complete the walk at their own pace, all while supporting a charitable cause.

Q: Is Miles With ecoBrown's also for a charitable cause?

A: A portion of the proceeds will be donated to Diabetes Malaysia, benefiting individuals with diabetes and promoting healthier lives.

Q: When will the virtual event of 'Miles With ecoBrown's' be held?

A: The virtual event will run from 24 October 2024 to 24 November 2024, ending at 11:59 PM. Registration will open on 9 September 2024.

Q: What if I'm pregnant?

A: It is recommended to consult with a doctor or physician before engaging in strenuous activity, especially for individuals with certain conditions who may consider accumulating distance through walking.

Q: What do I do if there is bad weather?

A: The organizers cannot be held accountable for any adverse incidents due to inclement weather or unsafe outdoor conditions. Participants should avoid rainy days and opt to walk indoors or on a treadmill during bad weather days.

Q: I've participated in 'Miles With ecoBrown's.' But I currently reside in East Malaysia, do I still have to go there to participate?

A: Participants in East Malaysia can join this Walkathon since it is a Virtual Walk as long as you have registered and followed the Terms and Conditions of the walkathon.

Q: When will I receive my Virtual Pack?

A: The Virtual Pack will be delivered during the week following 24 November 2024, once participants have completed their 6 km walkathon.

Q: Will I still get a Virtual Pack if I don't finish the walk?

A: No, you will need to finish the walk to get the virtual pack.

Q: How do I collect my participant's entitlement Virtual Pack?

A: The Virtual Pack will be delivered directly to the participant's address. The delivery fee is outlined below:

- West Malaysia: Free delivery
- East Malaysia: RM13/kg

Q: Can I separate the walk distance into a few shorter distance runs?

A: Yes, you can track your distance using the following methods:

- Running outdoors with GPS (track by km)
- Running indoors on a treadmill (track by km)
- Using step counters (1 km = approximately 1,500 steps)

The Virtual Walk is flexible, allowing you to accumulate your runs or steps over multiple sessions.

Q: How do I track my distance?

A: You can track distance through any Fitness Apps on your devices such as Google Fit, Apple Health, Strava, Footpath or any other compatible apps that track distance and steps.

Q: Where do I submit my distance details after I complete the walkathon?

A: You can submit your details at [website link].

Registration - Virtual Event FAQ

Q: How much are the registration fees to participate?

A: The registration fee varies based on the following categories:

Virtual Walkathon

Category	Early Bird Till 30/9/2024	Standard Price 1/10/2024 onwards
Adult (16 years old and above)	RM45	RM60
Children (4 years old - 15 years old)	RM45	RM60

*children below 4 years old can register upon request

Q: How do I make the payment to join?

A: Upon registration, you will be directed to the payment portal via Check Spot Point Asia.

Payment methods accepted include:

- **Credit/Debit Cards:** VISA, Mastercard, UnionPay
- **Online Banking:** Affinbank, Agrobank, Alliance Bank, Ambank, Bank Islam, Bank Rakyat, BSN, CIMB Clicks, HongLeong Connect, HSBC, Kuwait Finance House, Maybank2U, OCBC Bank, Public Bank, RHB, Standard Chartered, UOB, Bank Muamalat
- **eWallet:** Boost, GrabPay, MCash, ShopeePay, Touch 'n Go eWallet

Note: Unfortunately, we do not accept AMEX.

Q: How would I know if my registration is successful?

A: Upon successful registration, an email with a confirmation slip will be sent to your registered email address.

Q: Can I make changes to my personal details after the confirmation of my registration?

A: Yes, you can update your personal details directly on your dashboard, and the changes will automatically be reflected for the organizer. If you encounter any issues or need further assistance with updating your details, please contact info@checkpointspot.asia. Note that any request for changes will incur a fee of RM10 per request.

Q: Can I register my child/children who are 3 years old?

A: Yes, you can. Registration for the 6 km walk in the children's category is open to participants aged 4 to 15 years. While children aged 3 years and below may join upon request, but we do not encourage their participation. Please note that parents are fully responsible for the safety and well-being of their children. ecoBrown's will not be held liable for any inconvenience or accidents occurring before, during, or after the walkathon event. For registration, please click <https://forms.gle/rqanJdCQh4n1Paxc9>.

